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**SCOTTISH BORDERS COUNCIL'S QUARTER 3 2022/23  
PERFORMANCE INFORMATION**

**Director - People, Performance & Change**

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**EXECUTIVE COMMITTEE**

**14 March 2023**

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**1 PURPOSE AND SUMMARY**

- 1.1 **This report presents a summary of Scottish Borders Council's Quarter 3 2022/23 performance information.**
- 1.2 The information contained within this report will be made available on the SBC website: [www.scotborders.gov.uk/performance](http://www.scotborders.gov.uk/performance)

**2 RECOMMENDATIONS**

**2.1 I recommend that the Executive Committee:-**

- (a) **Notes the Quarter 3 2022/23 Council Plan Performance Milestones and Performance Indicators Report in Appendix 1.**
- (b) **Notes the Quarter 3 2022/23 Community Action Team Performance Report in Appendix 2.**

### **3 BACKGROUND TO SBC PERFORMANCE REPORTING 2022/23**

#### **Council Plan Performance Milestones and Performance Indicators Report**

- 3.1 The Q3 Council Plan Performance Milestones and Performance Indicators Report shows progress made against the 2022/23 Council Plan milestones and performance indicators for quarter 3. The report is shown in Appendix 1.
- 3.2 Work continues on developing a new suite of performance indicators for 2023/24 which reflect the revised Council Plan.
- 3.3 Work continues to explore how we can present indicator trends in a simple and easy to use interactive format on the Council website.

#### **Community Action Team Performance Report**

- 3.4 The Community Action Team Performance Report has been updated to reflect Quarter 3 2022/23. It is shown in Appendix 2.

### **4 COUNCIL PLAN – SUMMARY OF PERFORMANCE**

- 3.5 Progress against the milestones this quarter has been predominately positive. Of the 13 milestones, 10 of them are showing positive progress and work continues on progressing a number of the long-term workstreams.
- 3.6 There were three milestones where activity has not progressed as expected:
  - The introduction of Parent Portal to improve Digital Customer Access was not progressed as it was not going to realise the benefits to SBC that had been hoped.
  - A programme of curriculum reform incorporating National and International recommendations is now being included in next Council Plan due to an extension in the consultation period by the Scottish Government.
  - Developing a Council Commissioning Framework has moved to Quarter 4 due to the recruitment into the relevant post.

### **5 PERFORMANCE INDICATORS**

- 5.1 Of the 96 indicators presented 52 are progressing as expected and do not show grounds for concern. 17 are considered to be showing positive progress, and 14 are highlighted as areas of focus for improvement. Four are provided for information only, and there is a delay in receiving the latest information for 9 of them.

## **6 COMMUNITY ACTION TEAM – SUMMARY OF ACTIVITY AND IMPACT**

6.1 An infographic summary on the impact of the Community Action Team (CAT) is provided at Appendix 2.

During Q3 of 2022/23 the CAT has:

- Carried out 104 hours of foot patrols, 1034 hours of mobile patrols, and 71 static road checks;
- Issued 80 parking tickets and 20 Anti-Social Behaviour warning letters to under 18s;
- Carried out 15 Person Drug searches (40% positive) and 17 Premises Drug searches (88% positive).

## **7 IMPLICATIONS**

### **7.1 Financial**

There are no costs attached to any of the recommendations contained in this report.

### **7.2 Risk and Mitigations**

Effective performance management arrangements will ensure that services, and those providing services on behalf of SBC, are aware of any weaknesses and can take corrective action in a timely manner, therefore mitigating any risks more effectively. The Council's Risk Management Policy and framework ensures that all services, and services delivered by third parties, identify and manage risks to the achievement of their objectives, with senior management providing appropriate levels of oversight. Performance should be enhanced by having robust risk management arrangements in place.

### **7.3 Integrated Impact Assessment**

There are no adverse equality/diversity implications. Performance reporting may help the Council to identify and address any equality / diversity issues and improve processes and procedures.

### **7.4 Sustainable Development Goals**

Economic, social and environmental impact of SBC actions can be monitored more effectively if there are effective performance reporting arrangements in place.

### **7.5 Climate Change**

There are no significant Climate Change effects arising from the proposals contained in this report.

### **7.6 Rural Proofing**

This report does not relate to new or amended policy or strategy and as a result, rural proofing is not an applicable consideration.

## 7.7 Data Protection Impact Assessment

There are no personal data implications arising from the proposals contained in this report.

## 7.8 Changes to Scheme of Administration or Scheme of Delegation

There are no changes to be made to either the Scheme of Administration or the Scheme of Delegation as a result of the proposals contained in this report.

## 8 CONSULTATION

8.1 The Acting Chief Financial Officer, the Interim Chief Officer Corporate Governance (Monitoring Officer), the Chief Officer Audit and Risk, the Director – People, Performance & Change, the Clerk to the Council and Corporate Communications have been consulted and any comments received incorporated into the final report.

8.2 The Council Management Team have been consulted on this report and any comments received incorporated into the final report.

### Approved by

**Clair Hepburn**  
**Director - People, Performance & Change**

### Author(s)

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### Background Papers:

**Previous Minute Reference:** 6 December 2022

**Note** – You can get this document on tape, in Braille, large print and various computer formats by contacting the address below. You can also be given information on other language translations as well as the provision of additional copies.

Contact us at Policy, Planning & Performance, Scottish Borders Council Headquarters, Newtown St Boswells, Melrose, [performance@scotborders.gov.uk](mailto:performance@scotborders.gov.uk)